



LAKESIDE FIRE PROTECTION DISTRICT 2018-2023 STRATEGIC PLAN

Lakeside Fire Protection District's 2023 Vision

is to be widely known as an internationally accredited fire and emergency services agency that exists to protect life, property, and the environment for those who live, work, and play in our district.

Living to exceed expectations, we will always value competency and provide for superb mission achievement through an investment in our greatest asset, our members. Through greater workforce development, the district will be prepared for the future. Additionally, through enhanced training, we will continue to be able to meet the changing times and demands of those we effectively serve.

For us to demonstrate our integrity, we must always look to being more efficient in the provision of our services. With a greater focus on fiscal sustainability, growth, and accountability, we continue to be good stewards of the resources with which we are entrusted. By embracing the use of more effective technology, we will be able to provide better performance to the community. All of this consideration to efficiency will be brought together as we find more proficient ways to communicate internally, thus remaining assured we are mission-focused.

Personifying professionalism will always remain at the forefront of what we do and who we are. By virtue of this, we will strive toward improved service delivery to reach greater outcomes. Also, we will connect further with our public through enhanced external communication efforts, ensuring they know we are here for them.

Dedicated to compassionate customer service always, we will embrace our history and grow for the future by holding each other accountable for fulfilling our mission, living our values, accomplishing our goals, and bringing this vision to fruition.

MISSION

The Lakeside Fire Protection District exists to protect life, property, and the environment; and is dedicated to serving our community.

VALUES

Professionalism

We take pride in honorably serving our community promptly with respect, trust, and empathy.

Integrity

We are committed to strong moral principles and will earn the public's trust by conducting ourselves in an honest, ethical, and fiscally responsible manner.

Competency

We are dedicated to maintaining the necessary knowledge, skills, and abilities to efficiently achieve our mission in a thorough and expedient fashion.

Compassionate Customer Service

We strive for an environment of customer service and community involvement that is respectful, compassionate, and friendly.

GOALS

Enhance the revenue stream by providing short and long-term fiscal sustainability for the District.

Ensure a highly accomplished and robust workforce to provide the highest level of services to the community, while maintaining fiscal responsibility.

Enhance the District's ability to offer a service delivery model which exceeds the demands and expectations of the community.

Enhance the use of technology to improve the District's service to the community.

Enhance training to all personnel to maintain and improve competencies.

Develop and improve internal communications to meet the District's mission.

Enhance the District's public engagement and education program to better communicate with our community.

Prepare for, pursue, achieve and maintain international accreditation to better serve our community and to embrace excellence.

INTERNAL STAKEHOLDER INPUT

EXTERNAL STAKEHOLDER FEEDBACK

